

PUBLIC NOTICE

Basic and low cost telephone services from FairPoint

FairPoint Communications is an Eligible Telecommunications Carrier in New Hampshire under Federal Communications Commission and New Hampshire Public Utilities Commission guidelines. As such, we receive universal service funding which enables us to provide discounted service to low income customers.

FairPoint provides the following basic services for a monthly charge of \$11.13 to \$15.71 to residential customers.

- Single-party service
- Local Usage
- Voice grade access to the public switched network
- Touchtone call service
- Access to emergency services (including 911 and enhanced 911)
- Access to operator, interexchange and directory assistance services

We also provide Lifeline service to qualified low-income customers for \$9.38 to \$13.96 a month. Additionally, New Hampshire Lifeline customers receive a credit toward the federal subscriber line change each month. Through the Link-Up program, qualified customers receive a discount of 50% (up to \$30) off the cost of installing new service. Lifeline customers can also request toll-blocking, a service that prevents toll calls (such as long distance) from being made. Customers using this service can still use pre-paid calling cards or dial-around services to place long-distance calls from their homes.

Lifeline and Link-Up can help qualified customers get phone service and pay their bills. These are publicly funded programs implemented by local telephone companies that help eligible households pay for basic telephone hook-up costs and monthly services.

You may be qualified for these programs if your household income is no more than 135 percent of the federal poverty income guidelines or if you have been found eligible for Medicaid, Supplemental Security Income, Low Income Home Energy Assistance, Section 8 Housing, Food Stamps, the National School Lunch/Free Lunch Program or the Temporary Aid to Needy Families program.

For more information about Lifeline and Link-up or concerning any of our services, please call the FairPoint Consumer Sales and Solution Center at 1.866.984.2001.

FairPoint
communications