



# What is the NH Electric Assistance Program?

•The **NH Electric Assistance Program (EAP)** gives eligible customers a discount on their monthly electric bills.\*

•The discount is from 7% to 70% depending on your gross household income, household size and electricity usage.



• Customers of the following companies may apply for the discount:

- National Grid
- New Hampshire Electric Cooperative
- Public Service of New Hampshire
- Unitil Energy Systems

We know that electric customers sometimes need help paying their electric bill. The EAP discount helps make electric bills more affordable. Being able to pay the electric bill every month avoids the risk of service cutoff for nonpayment.

\*Benefits and participation are subject to availability of funds.

The electric utilities are working with the six **Community Action Agencies (CAAs)** in the state to locate and enroll eligible customers.

## Am I eligible?

You are eligible if:

- You are a renter or a homeowner who receives an electric bill from any of the companies previously listed.
- You have a gross household income that qualifies you at the time you apply.



## Income Eligibility Guidelines

Household Size	Gross Annual Income
1	\$19,058
2	25,743
3	32,428
4	39,113
5	45,798
6	52,483
7	59,168
8	65,853

For households over 8, call your local CAA for income information.

Your local CAA can help you find out if you are eligible. Find the office nearest you on the list at the end of this brochure.

## How do I apply?

• **Call your local CAA office.** They will tell you what to bring to your appointment.



• **Have a copy of your most recent electric bill** handy when you call.

• **Keep your appointment** and bring all the paperwork CAA asks for.

• **If you cannot get to the office,** you can arrange for a phone interview or a home visit.

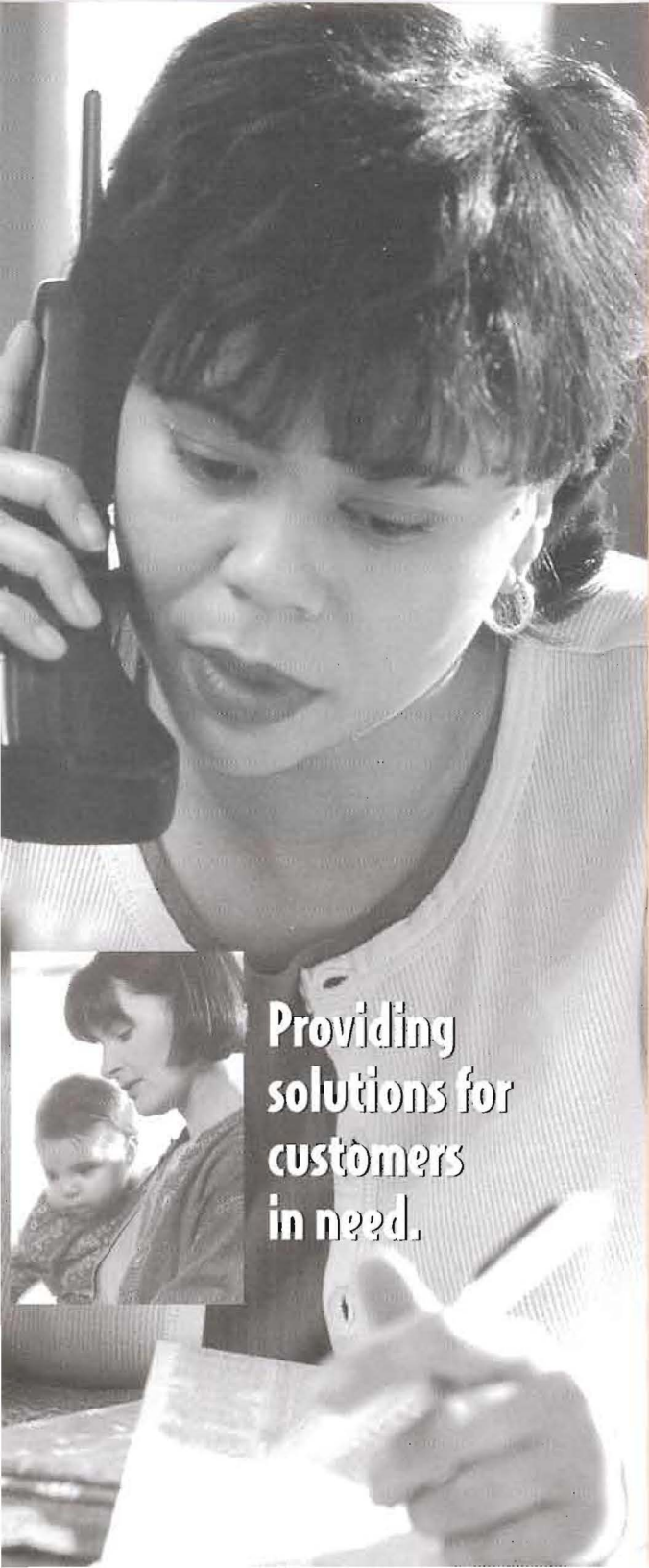
## How is this program funded?



Customers of the participating utility companies support the EAP through part of the **System Benefits Charge** on their electric bill. The NH Legislature authorized the NH Public Utilities Commission to develop the statewide program as part of the electric utility deregulation.

## Need more information?

For more information on the Electric Assistance Program, please contact your local CAA listed at the end of this brochure.



**Providing solutions for customers in need.**

## Contact the CAA nearest you:

**Community Action Program, Belknap/Merrimack Counties**  
Concord 225-6880      Meredith 279-4096  
Franklin 934-3444      Suncook 485-7824  
Laconia 524-5512      Warner 456-2207

**Rockingham Community Action**  
Portsmouth 436-3896, 1-800-639-3896  
Raymond 895-2303  
Salem 898-8435

**Southern New Hampshire Services (Hillsborough County)**  
Manchester 647-4470, 1-800-322-1073  
Nashua 889-3440, 1-877-211-0723  
Peterborough 924-2243, 1-877-757-7048

**Southwestern Community Services (Cheshire & Sullivan Counties)**  
Keene 352-7512, 1-800-529-0005  
Claremont 542-9528

**Strafford County Community Action**  
Dover 749-1334      Milton 652-4863  
Rochester 332-3963  
Farmington 755-9305

**Tri-County Community Action (Coos, Carroll & Grafton Counties)**  
Berlin 752-3248      Lebanon 443-6100  
Colebrook 237-8168      Littleton 444-6653  
Lancaster 788-4477      Woodsville 747-3013  
Plymouth/Ashland 968-3560  
Carroll County 323-7400, 1-888-842-3835

**nationalgrid**



**REVISED GUIDELINES**  
**Effective March 4, 2011**



**New Hampshire Electric Assistance Program**

**You may be eligible for a DISCOUNT of 7% to 70% on your electric bill.**